

Policies & Statements

Listed below are the following Board approved policies and statements:

Policies

- Agency Policy and Procedures Committee
- Appeals of Recipient Rights Complaint Findings and Dispute Resolution
- Background Checks
- Board Member Meeting Attendance
- Board Member Per Diem and Travel Reimbursement
- Compensated Absences Reserves
- Complaint Investigation, Reports and Remediation
- Contract Management
- Corporate Compliance
- Costing Principles
- Credit Cards
- Customer Rights Committee
- Housing Subsidy - Limited Term Financial Assistance
- Leases: Negotiations and Maintenance/Repair
- Parent Monitoring Program
- Payment of Bills
- Person-Centered Planning Process / Individual Plan of Service
- Provider Registry Process
- Provider Selection Process
- Purchasing: Equipment and Supplies
- Recipient Rights Protection System
- Self-Determination
- Wire Transfers and Cashier Checks

Statements

- Accessibility Statement (CARF)
- Board Self-Evaluation
- Corporate Compliance Plan
- Cultural Competency (CARF)
- Financial Planning Statement (CARF)
- Health and Safety Plan (CARF)
- Human Resources Management (CARF)
- Information Measurement and Management (CARF)
- Legal Requirements Plan (CARF)
- Marketing Code of Ethics (CARF)
- Out-Come Based Evaluation System (CARF)
- Performance Improvement (CARF)
- Quality Improvement Plan
- Reinvestment Plan
- Rights of Persons Served (CARF)
- Risk Management (CARF)
- Technology