

# CONGRATULATIONS



## **St. Clair County CMHA** Outstanding Employee, June 2021

## **Congratulations to:** Alexandria Westfall

Alex's high standards for herself and her compassion for individuals she serves is impressive and inspiring. These traits were recently highlighted when, while successfully managing an extremely high caseload as the result of a co-worker being on leave, she simultaneously provided targeted assistance to three individuals who had multiple crisis needs. For each person, Alex organized a team response, serving as the leader of each team and thus ensuring they received all necessary services, including clinical PMTO, crisis intervention, and school services. Her leadership included being an active participant in team meetings with DHHS and area schools to ensure these individuals benefited from coordination across systems. In one instance, Alex linked one of these individuals to community outings and went above-and-beyond by actively engaging in these outings until she could be assured the services were safely and appropriately provided. As a result of her outstanding efforts, each individual's situation was successfully stabilized.

For her dedication and compassion for the individuals we serve, Alexandria Westfall has been named SCCCMH's June Employee of the Month.

Awesome Job!

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Left to right: Mary Beth Mini and Kathern Fahley

## **St. Clair County CMHA** Outstanding Team, June 2021

### **Congratulations to:** Capac West Clerical Staff

At CMH, a front desk staff is often the first person that an individual receiving services interacts with when visiting our buildings. For them and many of our other visitors, they become the face and voice of CMH. This important and challenging position requires many different abilities, such as communicating in a clear and concise manner, staying calm under pressure, exercising diplomacy, making quick and good decisions, being a problem solver, having a strong memory for faces and names, and being able to keep a smile on your face and a warm attitude on difficult days.

We are fortunate to have two people with those qualities working the front desk at our Capac offices. Kathern Fahley and Mary Beth Mini always make everyone, especially individuals receiving our services, feel welcome. They greet people by name and chat with them like friends, turning what can be a challenging experience for some into a relaxed and stress-free experience. They work superbly as a team and their positive energy is infectious among other Capac staff, for whom they are always ready to lend a hand as needed.

For their professionalism, affable and encouraging relationships with individuals we serve, and outstanding teamwork between themselves and the entire Capac staff, the Kathern Fahley and Mary Beth Mini have been named SCCCMH's June Team of the Month.

Great Job Team!