

CONGRATULATIONS



St. Clair County CMHA Outstanding Employee, April 2021

Congratulations to: Dianne Champine

Dianne's well-deserved reputation as a staff who will do whatever is required to support individuals we serve was recently confirmed on two occasions when she again demonstrated an unparalleled ability to assist people in their recovery, particularly those for whom achieving and maintaining insight is a challenge they face on their road to recovery. Dianne's ability to show compassion and empathy, while still setting expectations, allows her to build rapport and creates the correct level of support.

On the first occasion, Dianne was assisting an individual with high medical needs, who was experiencing many ER trips and long recoveries without a positive resolution. Dianne advocated with the individual to the individual's medical providers that she receive a second opinion. She also helped the individual develop trust, which was indispensable in leading them to become more receptive to feedback from medical providers, something that had not been an option for this person in the past. In the second instance, Dianne assisted an individual whose increasing daily living needs generated an open APS case and complaints from neighbors. After not being receptive to much needed support for a long time, this person benefitted from Dianne's kind, yet firm approach. Subsequently, their apartment's cleanliness, personal hygiene, and other daily living activities measurably improved.

For her empathy, professionalism, and dedication to individuals served by St. Clair County Community Mental Health, Dianne Champine has been named SCCCMH's April Employee of the Month.

Great Job!

CONGRATULATIONS



Left to right: Mary Croteau, Alexandra Gabridge, Diane Bubel, Lauren Higgins
Not pictured: Telly Delor, Jeff Stoner

St. Clair County CMHA Outstanding Team, April 2021

Congratulations to: Medical Emergency Staff

Nothing reveals character like a crisis, when our choices affect not only ourselves but also those around us. Recently, the members of the Impromptu Medical Emergency Team demonstrated excellent character as they responded to a medical emergency.

On April 28, as DBT skills group facilitators Lexi and Jeff were prepping for an upcoming group meeting, a person who participates in the group presented with a Grand Mal seizure outside of the meeting room. They immediately requested assistance and Nurses Mary and Lauren arrived to provide medical assistance while Lexi provided comfort to the individual and Jeff facilitated group alone. Telly arrived on scene to provide additional support and to advise regarding any Recipient Rights concerns that might arise during or following the incident. Throughout the event, the entire team demonstrated respect for the individual's dignity. Constant communication was maintained between the individual's case manager and this team, ensuring the best possible response. Jeff continued class where, cognizant of the potential for past trauma being triggered, provided support to the other class attendees. When EMS arrived, the individual initially declined transportation to the hospital. Lexi offered to go with her and the individual later shared that this was crucial in her agreeing to go to the hospital. Afterwards, she also expressed gratitude to everyone involved for the kindness and support she received during this challenging situation.

For reacting in a professional and commendable fashion, for supporting the dignity of an individual during a difficult medical crisis, this Impromptu Medical Emergency Team, Mary Croteau, Telly Delor, Alexandra Gabridge, Lauren Higgins, and Jeff Stoner, have been named SCCCMH's April Team of the Month.

Wonderful Job Team!

CONGRATULATIONS



Hope Albers



Marcy Cameron



Caroline Corby



Mary Croteau



Lori Gauthier



Jen Gibson



Tracy Goyette



Jeannette Grove



Sarah Hammel



Deb Hawley-Cox



Sarah Herrle



Linda Herron



Lauren Higgins



Deb Johnson



Jordan Jones



Paula Jowett



Cheryl Keaney



Jody Kruskie



Becky Markel



Kathy Melick



Christina Meyers



Rosalie Monfette



Melissa Nicholson



Tracey Pingitore



Carly Quain



Melissa Singer



Amy Smith



Alexis Smith



Hilary Tesluck



Kristen Thompson



Pat Wells



Travis Wolff



Also included are Staff from our on-site Genoa Pharmacy

Jennifer Dodson, Kurt Kromroy, Sean Loftus,
Jon McParlan, Sarah White, Julie Yost & 20+ staff from
other Genoa sites

St. Clair County CMHA

Outstanding Team, May 2021

Congratulations to: Vaccine Clinic Volunteers

It remains important that people in our community continue to have every opportunity to be vaccinated against the COVID-19 virus. To achieve herd immunity, the percentage of people who are immunized or have COVID antibodies due to having contracted the disease is not known with certainty, but is estimated at between 70 and 90%, the same as diseases like polio and the measles. By the second week of July, St. Clair County had an immunization rate of 52%, with an additional estimated 11% of people having antibodies from contracting COVID. This puts St. Clair County significantly below the rates needed for herd immunity.

This highlights how important our COVID-19 vaccine clinics were and the impact all our volunteers had on our community. Though it is impossible to say exactly whom, we know with certainty that there are residents who would have contracted COVID-19 but for the work of our volunteers. All three-vaccine clinic days proceeded smoothly with staff providing a professional, caring, and understanding environment for participants, particularly those who understood the need to be vaccinated but found the process stressful. Indeed, there was universal appreciation expressed by those who participated, including many individuals we serve.

Awesome Job Team!