

# CONGRATULATIONS



## **St. Clair County CMHA** Outstanding Employee, April 2021

### **Congratulations to:** Dianne Champine

Dianne's well-deserved reputation as a staff who will do whatever is required to support individuals we serve was recently confirmed on two occasions when she again demonstrated an unparalleled ability to assist people in their recovery, particularly those for whom achieving and maintaining insight is a challenge they face on their road to recovery. Dianne's ability to show compassion and empathy, while still setting expectations, allows her to build rapport and creates the correct level of support.

On the first occasion, Dianne was assisting an individual with high medical needs, who was experiencing many ER trips and long recoveries without a positive resolution. Dianne advocated with the individual to the individual's medical providers that she receive a second opinion. She also helped the individual develop trust, which was indispensable in leading them to become more receptive to feedback from medical providers, something that had not been an option for this person in the past. In the second instance, Dianne assisted an individual whose increasing daily living needs generated an open APS case and complaints from neighbors. After not being receptive to much needed support for a long time, this person benefitted from Dianne's kind, yet firm approach. Subsequently, their apartment's cleanliness, personal hygiene, and other daily living activities measurably improved.

For her empathy, professionalism, and dedication to individuals served by St. Clair County Community Mental Health, Dianne Champine has been named SCCCMH's April Employee of the Month.

Great Job!

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**Left to right:** Mary Croteau, Alexandra Gabridge, Diane Bubel, Lauren Higgins  
**Not pictured:** Telly Delor, Jeff Stoner

## **St. Clair County CMHA** Outstanding Team, April 2021

### **Congratulations to:** Medical Emergency Staff

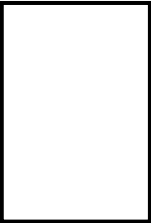
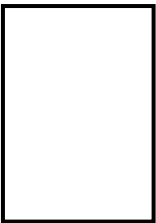
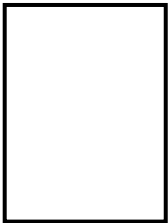
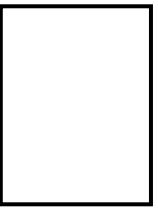
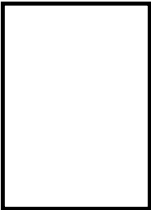
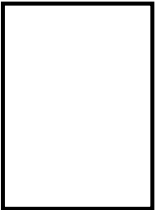
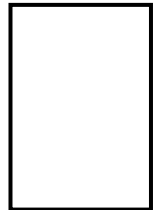
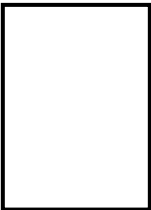
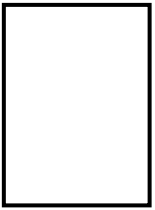
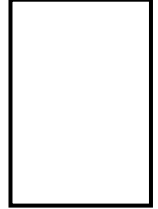
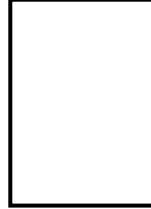
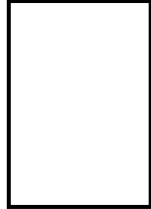
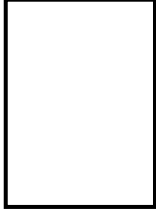
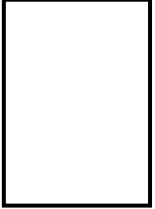
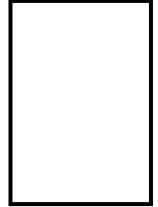
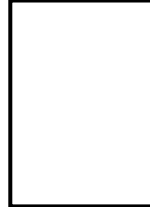
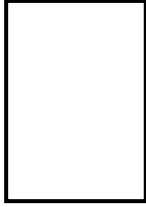
Nothing reveals character like a crisis, when our choices affect not only ourselves but also those around us. Recently, the members of the Impromptu Medical Emergency Team demonstrated excellent character as they responded to a medical emergency.

On April 28, as DBT skills group facilitators Lexi and Jeff were prepping for an upcoming group meeting, a person who participates in the group presented with a Grand Mal seizure outside of the meeting room. They immediately requested assistance and Nurses Mary and Lauren arrived to provide medical assistance while Lexi provided comfort to the individual and Jeff facilitated group alone. Telly arrived on scene to provide additional support and to advise regarding any Recipient Rights concerns that might arise during or following the incident. Throughout the event, the entire team demonstrated respect for the individual's dignity. Constant communication was maintained between the individual's case manager and this team, ensuring the best possible response. Jeff continued class where, cognizant of the potential for past trauma being triggered, provided support to the other class attendees. When EMS arrived, the individual initially declined transportation to the hospital. Lexi offered to go with her and the individual later shared that this was crucial in her agreeing to go to the hospital. Afterwards, she also expressed gratitude to everyone involved for the kindness and support she received during this challenging situation.

For reacting in a professional and commendable fashion, for supporting the dignity of an individual during a difficult medical crisis, this Impromptu Medical Emergency Team, Mary Croteau, Telly Delor, Alexandra Gabridge, Lauren Higgins, and Jeff Stoner, have been named SCCCMH's April Team of the Month.

Wonderful Job Team!

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