

**OFFICE OF RECIPIENT RIGHTS**

REVIEW OF FUNDING - FISCAL YEAR 2022

**SCCCMHA Historical Data**

Fiscal Year	Complaints		Allegations		Incident Reports		Site Visits	
2016	84	L	111	L	2503	L	85	H
2017	80	L	109	L	2557	L	79	L
2018	167	H	200	H	2573	L	78	L
2019	154	H	196	H	3051	H	76	L
2020	173	H	238	H	2493	L	88	H
<b>Average</b>	<b>131.6</b>		<b>170.8</b>		<b>2635.4</b>		<b>81.2</b>	

**MDHHS-ORR Annual Report - Fiscal Year 2020** (based on 4,000-4,999 persons served)

CMHSP	Staff Level (Full-Time Equivalent)		Allegations		Investigations		Substantiated Allegations	
Berrien (4,929)	2	L	84	L	84	L	50	L
GIHN (4,924)	1	L	11	L	11	L	7	L
Northern Lakes (4,880)	5	H	588	H	578	H	293	H
St. Clair (4,674)	3	E	218	E	218	E	94	L
Washtenaw (4,430)	3	E	190	L	190	L	65	L
<b>Average</b>	<b>2.8</b>		<b>218.2</b>		<b>216.2</b>		<b>101.8</b>	

**Summary and Recommendation**

The ORR processed higher than average complaints during fiscal year 2020; however, fiscal year 2021 has seen a slight decrease in complaints (estimate 150 for the fiscal year, which is still above average). As such, staff resources were able to be redirected to preparing for the MDHHS-ORR Triennial Assessment.

As complaints, incident reports, and site visits continue to trend higher than average, and in support of the required functions of the Office of Recipient Rights (administrative, complaint resolution, education, monitoring, and prevention), the recommendation for fiscal year 2022 is to continue the current funding level for the ORR, maintaining the staffing level at the equivalent of three (3) Full-Time Employees.

**KEY:**

E = Even/About Even to Average

H = Higher than Average

L = Lower than Average