

CONGRATULATIONS



St. Clair County CMHA
Outstanding Employee, March 2020

Congratulations to: Tommy Rankin

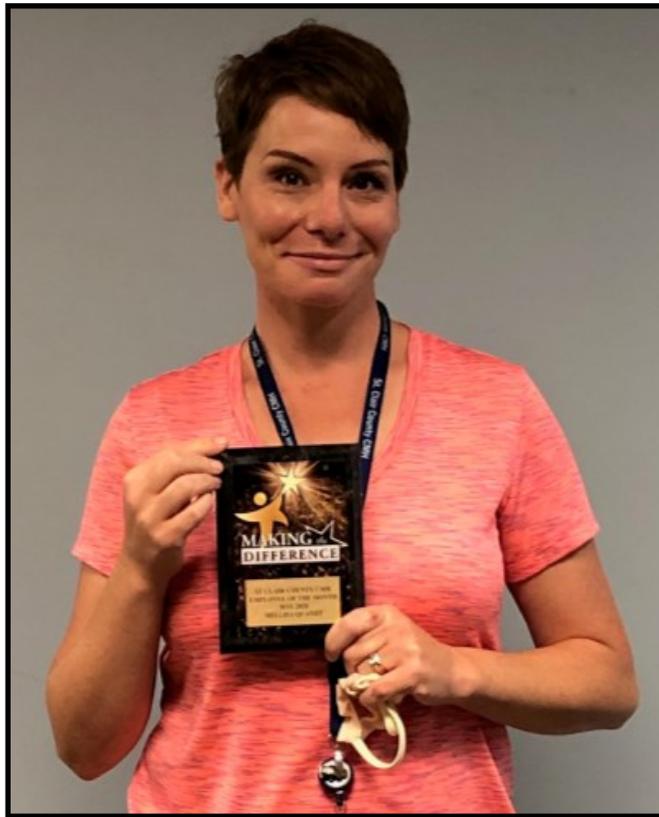
Tommy Rankin consistently demonstrates professionalism and enthusiasm, going above and beyond expectations to assist staff. Since January, he has simultaneously completed an unusually large number of setups at various locations, responded to helpdesk requests, and answered “drive-by” requests for assistance. In each and every instance, no matter how busy his schedule, Tommy has responded with a reassuring smile while efficiently and effectively addressing each task. Additionally, his readiness to stay late or come in early to accommodate the recent uptick of meetings and conference setups has proven invaluable in ensuring essential communications continue unabated during the COVID-19 pandemic.

An example of Tommy’s work ethic recently occurred. He quickly and capably prepared an entirely new setup to accommodate one of our doctors that needed to work offsite, using Telepsych. He stayed late on a Friday night to make sure this solution was ready to go first thing Monday morning. During this period he balanced multiple urgent tickets and setups that cropped up while also making himself available for training on the Doctor’s schedule. Tommy also assisted the doctor in getting the Telepsych equipment to her residence during the COVID-19 staffing changes.

Tommy exemplifies the importance of support staff in making sure our direct care staff are in a position to provide services during this difficult time. In recognition of his professionalism and superior performance, Tommy Rankin has been named SCCCMH’s March Employee of the Month.

Nice Job!

CONGRATULATIONS



St. Clair County CMHA
Outstanding Employee, May 2020

Congratulations to:
Mellisa Quandt

While the recent COVID-19 Stay at Home order was in effect individuals receiving CMH services were at increased risk of feeling isolated, alone, and overwhelmed. This was particularly true of individuals receiving focused Assertive Community Treatment (ACT) services. Concerned about this possibility Mellisa, a Peer Support Specialist with the ACT team, suggested a support group open to individuals receiving ACT services. Once approved, Mellisa took lead in forming and running the group. Through their membership in the support group participants felt less isolated, anxious, and depressed, achieving a sense of control over the situation. There were able to talk openly and honestly about their feelings while also comparing notes about how each was personally coping. Because of Mellisa's initiative, a difficult situation became manageable for these individuals.

In recognition of her dedication, innovative thinking and commitment to the recovery of individuals we serve, Mellisa Quandt has been named St. Clair County Community Mental Health's May Employee of the Month.

Super Job!