



**St. Clair County
Community Mental Health**
*Promoting Discovery & Recovery Opportunities
for Healthy Minds & Bodies*

RESOURCES:

St. Clair County Community Mental Health

Main Number: (810) 985-8900
Mobile Crisis Unit: (810) 966-2575
Region 10 Access Line (888) 225-4447
Website: www.scccmh.org
Facebook: facebook.com/scccmh

St. Clair County COVID-19 Support Line:

E-mail: covid19support@scccmh.org
Call: (810) 985-8900
Text: (810) 956-6335

St. Clair County Community Services Coordinating Body

Website: www.csabinfo.org
Facebook: facebook.com/sccscsb

St. Clair County Health Department

Main number: (810) 987-5300
COVID-19 Hotline: (810) 966-4163
Website: www.stclaircounty.org/offices/health/

Michigan Department of Health and Human Services

COVID-19 Hotline: (888) 535-6136
Peer-led Warmline: (888) 733-7753
Website: www.michigan.gov/coronavirus

Centers for Disease Control (CDC)

Website: www.cdc.gov/coronavirus

RETURNING TO IN-PERSON SERVICES AT ST. CLAIR COUNTY COMMUNITY MENTAL HEALTH

Things might look a little different as we return to more in-person services and supports here at St. Clair County Community Mental Health. Even though the numbers of Coronavirus cases have dropped in Michigan, we must still be careful and take extra precautions to keep everyone healthy and safe. Here is what you can expect when you come to any of our four St. Clair County locations:

ENTERING THE BUILDING:

Please follow these steps when you enter any SCCCMH building. There will be signs outside the front doors to help you remember:



If you are feeling sick, please DO NOT enter the building! Instead contact a member of your CMH team at (810) 985-8900 or your primary care doctor.



Please wait outside until a staff member opens the door for you. One person will go inside at a time.



Stand on the blue X on the ground to help you keep a safe distance from others who are waiting.



Before entering the building, please put your mask on over your mouth and nose. **You MUST wear your mask over your mouth and nose the whole time you are inside the building!**



When you come through the door, staff will check your temperature and ask you some questions about how you're feeling.



After you are screened at the front door, please use hand sanitizer on your hands.



Check in for your appointment at the front desk. After you check in, you can wait in the waiting area, in your car, or outside. If you wait outside or in your car, let the front desk know so they can call you when they are ready for you.



Please do not arrive more than 15 minutes before your scheduled appointment time. If you do get here earlier than that, please wait outside (weather permitting) or in your car.

CHANGES IN THE BUILDING:

- Plan to come to your appointment by yourself. No extra people will be allowed to wait in the waiting areas. If someone brought you to your appointment, they should plan to wait in the car or outside the building.
- There are blue tape lines on the floors to help you remember to stand 6 feet away from the front desk areas.
- Waiting area furniture has been moved further apart to help with social distancing.
- You might notice clear plastic screens between staff work areas, this is to help keep people separated.
- You might notice staff cleaning and wiping down surfaces, furniture and other placed that are commonly touched.

CHANGES TO SERVICES:

- Whenever possible and safe to do so, our goal is to provide everyone with the same level of excellent services they are used to.
- This may mean that you still receive some supports in person and some over the phone or video.
- You might meet with your Clinician or other CMH staff in different locations than usual, like larger meeting rooms, outdoor locations or other places in the community where social distancing can be achieved.
- Your groups or classes might not be meeting yet, but when they do, they might also be in different locations than before.